# Amiba Unified Communications

## Communicator Application to Synchronise Outlook or Gmail Contacts with the Amiba UC

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Specifications are subject to change without notice. This documentation refers to: Software version 19.077 or higher for the Amiba Cloud PBX system

## **1.Introduction**

Welcome to Amiba Unified Communications Cloud-based business communications offering:

- Cloud based No clunky hardware
- No Upfront Cost
- Smartphone Apps iOS and Android
- Redundancy/Resilience
- Your individual online portal
- Chat
- Video Collaboration with document Sharing
- Advanced IVR
- Recording of Voice Calls
- Call Centre Queues
- Fixed Mobile Integration
- Remote Management
- Voicemail to Email
- Presence of Colleagues
- Tele-working
- CTI with leading CRMs
- Inbound/Outbound Call Centre Reports

Amiba Unified Communications supports smartphone apps, tablets, PC softphones and Yealink and Polycom SIP desk phones.

## 1.1. Amiba Communicator Application

Amiba Communicator is a windows application which synchronises your Gmail or Outlook contacts with the Amiba Cloud based Unified Communications.

Request the Communicator application from: <a href="http://www.amibacom.com/manuals-and-software/">http://www.amibacom.com/manuals-and-software/</a>

Once installed on your PC, you need to fill in some settings



Click Next on the Setup Wizard, followed by Install, then Finish.

#### **Enter Registration Details**

Click the Communicator shortcut icon on your desktop, or run from the Windows Start menu.

🙄 Opera Communicator (Version: 1.1.2)					
Settings S	ync Contacts	Contacts   Import / Export Contacts   Services			
Host Settings					
PBX URL:	http:/	/192.168.1.	52		
Port:	5002	Tim	eout (se	cs):	30
User Nan	AN Of	ther			
Password	d: ****			Check	Service
Startup					
Start Application automatically on Startup:					
Run Application in Windows Tray:					

On the Settings page, enter the following registration details to connect to your Amiba cloud PBX:

The Server URL address: Your User Name: Your IP registration PIN/Password: Communicator SOAP Port: Select the Startup mode. yourcompany.mdspbx.com John Smith 2345 5005

🔁 Opera Communicator (Version: 1.1.2)						
Settings Sync Contacts Im	ontacts Import / Export Contacts Services					
Contacts For:	AN Other 👻					
Delete Contacts in PBX	· 🗸					
Import PBX Contacts fr	rom: Outlook  Outlook					
Export PBX Contacts to	Gmail File Outlook					

#### Load personal Gmail or Outlook contacts to the Amiba cloud

At the Export/Import Contacts page, select either Gmail or Outlook contacts for download and click on the tick. This will load you Outlook or Gmail contacts into your personal directory on the cloud system.

To populate the common directory on the cloud PBX, you can do this by using the administrator login and password on the Settings tab.

#### Synchronise Contacts

The Opera Communicator can compare the contacts on the MDS Amiba cloud PBX with those on Gmail or Outlook and synchronise them according to the rules on the Sync Contacts page.

At the Sync Contacts page, select the synchronisation Direction from the drop-down menu.

🙄 Opera Communicator (Version: 1.1.2)						
Settings Sync Contacts	Import / Export Contacts Services					
SYNC Settings						
PBX Contacts For:	Seamus Doran 💌					
Sync with:	Gmail					
Gmail Folder:	System Group: My Contacts					
Sync Direction:	Update in both Directions					
Conflict Resolution:	Update in both Directions Apply PBX Changes to Gmail only Apply Gmail Changes to PBX only Replace Gmail with PBY Contacts					
Auto Sync:	Replace PBX with Gmail contacts Disabled  Interval: Every Day					
L	Sync Now!					



### Launch the User Portal

Clicking the tick box on this page provides a quick and easy way to open your User Portal.