Amiba
Unified Communications

Complete List of Dialling Codes

Contents

Specifications are subject to change without notice.
This documentation refers to:
Software version 19.077 or higher for the Amiba Cloud PBX system

1. Complete List of Dialling Codes

1.1. Extension numbering

101 – 300	User Extensions
6900– 6909	Meet-Me Conferences Rooms
7000 – 7299	300 Auto Attendants
800 – 819	20 Groups
820 – 869	50 Skill-Sets
9 or 0	Line access
0 or 9	Operator Group

1.2. Programming Codes

210!20!W#	Set External Forward All Calls
210!9!W*!20!W#	Set External Forward All Calls at this group (leader)
210!9!W*!20!W*WWWW#	Set External Forward All Calls at this group with pin code (any other member)
21!9!W#	Set Internal Forward All Calls
*21**99#	Set Forward all to voicemail
21!9!W*!9!W#	Set Internal Forward All Calls at this group (leader)
21!9!W*!9!W*WWWW#	Set Internal Forward All Calls at this group with pin code (any other member)
21!9!W**99#	Set Forward all to voicemail at this group (leader)
21!9!W**99*WWWW#	Set Forward all to voicemail at this group with pin code (any other member)
*31#	Set CLIP
*30#	Set CLIR
3^3^W#^50^W	Select number or MSN for outgoing call
*4!3!W	Dial Central Speed Numbers
*5	Redial
610!20!W#	Set External Forward On No Answer
610!20!W*!3!W#	Set External Forward On No Answer With Timer
610!9!W*!20!W*!3!W#	Set External Forward On No Answer with Timer at this group (leader)
610!9!W*!20!W*!3!W*WWWW#	Set External Forward On No Answer with Timer at this group with pin (any other member)
610!20!W*#	Set External Forward On No Answer Without specifying Timer
610!9!W*!20!W*#	Set External Forward On No Answer without specifying Timer at this group (leader)
610!9!W*!20!W**WWWW#	Set External Forward On No Answer without specifying Timer at this group with pin (any other member)
61!9!W*!3!W#	Set Internal Forward On No Answer With Timer
*61**99#	Set Forward On No Answer to voicemail
61!9!W#	Set Internal Forward On No Answer
*61**99*!3!W#	Set Forward On No Answer to voicemail with timer
61!9!W*!9!W*#	Set Internal Forward On No Answer at this group without specifying Timer (leader)
61!9!W*!9!W*!3!W#	Set Internal Forward On No Answer at this group with Timer (leader)
61!9!W*!9!W**WWWW#	Set Internal Forward On No Answer at this group without specifying Timer with pin (any other member)
61!9!W*!9!W*!3!W*WWWW#	Set Internal Forward On No Answer at this group with Timer with pin (any other member)
61!9!W**99*#	Set Forward On No Answer to voicemail at this group (leader)

Code	Description
61!9!W**99**WWWW#	Set Forward On No Answer to voicemail at this group with pin (any other member)
61!9!W**99*!3!W#	Set Forward On No Answer to voicemail with Timer at this group (leader)
61!9!W**99*!3!W*WWWW#	Set Forward On No Answer to voicemail with Timer at this group with pin (any other member)
*61**99*#	Set Forward On No Answer to voicemail
61!9!W*#	Set Internal Forward On No Answer
62!9!W#	Set Group Opt Out
631!3!W#	Set the LCD Contrast of an Executive System Phone
*632*W#	Set the Language of an Executive System Phone
633!3!W#	Set the Ringer Volume of an Executive System Phone
634!3!W#	Set the Speaker Volume of an Executive System Phone
635!3!W#	Set the Handset Volume of an Executive System Phone
*637*W#	Set Auto-Answer on/off for an Executive System Phone
*641*WWWW#	Set Alarm Call
67!9!W*!9!W#	Set Internal Forward On Busy at this group (leader)
67!9!W*!9!W*WWWW#	Set Internal Forward On Busy at this group with pin (any other member)
67!9!W**99#	Set Forward On Busy to voicemail at this group (leader)
67!9!W**99*WWWW#	Set Forward On Busy to voicemail at this group with pin (any other member)
*67**99#	Set Forward On Busy to voicemail
*71!9!W	Pick up call
*72	Explicit call transfer
*73	Conference Call
*74	Park Call
*75!9!W	Retrieve Parked Call With Code
*76!9!W	Answer Paging
76	Answer any paging device
*77!9!W	Directed Page
77	Universal Page
*77#	Public Address Page
*78	Open Door
79!22!W#	Start Remote Download
*70*WWWW#	Clear PIN
*70*WWWW*WWWW*WWWW#	Change the PIN
*70**WWWW*WWWW#	Enter a new PIN
7	Ring Extension and override Auto-Answer
*8!2!W	Local Speed Numbers
*91^50^W	Line Access Group 1
*92^50^W	Line Access Group 2
*93^50^W	Line Access Group 3
*94^50^W	Line Access Group 4
*95^50^W	Line Access Group 5
*96^50^W	Line Access Group 6
*97^50^W	Line Access Group 7
*98^50^W	Line Access Group 8
*99	Access Voice Mail
*901	SIP Access Group codes
*902	SIP Access Group codes
*903	SIP Access Group codes
*904	SIP Access Group codes
*905	SIP Access Group codes
*906	SIP Access Group codes
*907	SIP Access Group codes
*908	SIP Access Group codes

9!2!W	UnPark Line
*9#!9!W	UnPark Extension
*00	SIP Access Code
*07*W#	Manual Filtering Switch
*0*3W#^50^W	Single Call CLIP/CLIR
**8!2!W*!20!W#	Program Local Speed Numbers
**91	Enter Pre External Dialling With Line Access Group 1
**92	Enter Pre External Dialling With Line Access Group 2
**93	Enter Pre External Dialling With Line Access Group 3
**94	Enter Pre External Dialling With Line Access Group 4
**95	Enter Pre External Dialling With Line Access Group 5
**96	Enter Pre External Dialling With Line Access Group 6
**97	Enter Pre External Dialling With Line Access Group 7
**98	Enter Pre External Dialling With Line Access Group 8
**9W*3W#^50^W	Single Call CLIP/CLIR With group access
****####	Enter System Maintenance
#21*!9!W#	Clear Forward All Calls at this group (leader)
#21*!9!W*WWWW#	Clear Forward All Calls at this group with pin code (any other member)
#21#	Clear Forward All Calls
#3 Account Code	
#61*!9!W#	Clear Forward On No Answer at this group (leader)
#61*!9!W*WWWW#	Clear Forward On No Answer at this group with pin code (any other member)
#61#	Clear Forward On No Answer
#62*!9!W#	Clear Group Opt Out
#62#	Clear Do Not Disturb
#641#	Clear Alarm Call
#67*!9!W#	Clear Forward On Busy at this group (leader)
#67*!9!W*WWWW#	Clear Forward On Busy at this group with pin code (any other member)
#67#	Clear Forward On Busy
#68#	Deactivate roaming pin
#8!2!W#	Clear Local Speed Numbers
#98!9!W	Force Forward to voicemail (without first ringing) with no intro
#99!9!W	Force Forward to voicemail (without first ringing)
#001#	Clear All Call Forwards

1.3. Codes Dialled into a Busy Extension

5	Set Call-back
79	Intrude
77	Contact centre Listen-in (While Listening dial 7 to toggle between Listen-in and whisper)
#99	Connect to the Busy Extensions Voicemail

1.4. Codes Dialled into a Ringing Extension

7	Intercom
#99	Connect to the Ringing Extensions Voicemail

1.5. Code Dialled on the app to grab a call from the WebPhone or a SIP phone

***	Dial on the smartphone app to take an active call from the WebPhone or a SIP pone

1.6. Codes Dialled While Connected to Voicemail (Voice Menus i.e. *99)

1   To Listen to **New** Messages (Played oldest first)
1. To replay Message
2. To Delete Message
3. To Play Next Message
4. Followed by extension number To Forward Message
5. To Return a Call to the CLI of the Message
*. To Return to the Main Menu

2   To Listen to a Saved Messages (Played oldest first)
1. To replay Message
2. To Delete Message
3. To Play Next Message
4. Followed by extension number To Forward Message
5. To Return a Call to the CLI of the Message
*. To Return to the Main Menu

3   To enter Voicemail Setup
1. To play your current Welcome Message
2. To Record a Welcome Message (followed by # to end recording or hang-up)
3. To Delete your current Welcome Message
*. To Return to the Main Menu

4   To Change Diversion Settings
1. To Clear Diversion
2. To Forward to voicemail
3. To Forward to the number you are calling from
4. To Forward to any number dial the number followed by # (you need to add the external number prefix i.e. 9)
*. To Return to the Main Menu

6   (Followed by AA number) to enter Auto Attendant record Setup (Need to be an operator to do this)
1. To play your current Welcome Message
2. To Record a Welcome Message (followed by # to end recording or hang-up)
3. To Delete your current Welcome Message
*. To Return to the Main Menu

1.7. Explanation of the expressions used in the strings

Normal dialling digits = 0,1,2,3,4,5,6,7,8,9,*,#

Fixed length Wild Card = W (where W can be any digit 0-9, so if we need to take in 4 digits for a pin its WWWW)

Variable length Wild Card = !n!W (where the system will look for any number of wild card numbers from 1 digit to n digits, so if we need to enter an external number to Forward to we would need to enter any digit from 1 to 20 digits, !20!W)

0 based Variable length Wild Card = ^n^W (where the system will look for any number of wild card numbers from 0 digit to n digits)

Examples:

210!9!W*!20!W*WWWW#   Set External Forward All Calls at this group with pin code (any other member)

210 is the code for external Forward

!9!W* is used to take in the group number (which can be from 1 to 9 digits long)

!20!W* is used to take in the external number (which can be from 1 to 20 digits long)

WWWW# is used to take in the group pin code (which is fixed at 4 digits)

 61!9!W**99*!3!W*WWWW#   Set Forward On No Answer to voicemail with Timer at this group with pin (any other member)

61 is the code for internal Forward on no answer

!9!W* is used to take in the group number (which can be from 1 to 9 digits long)

*99 is the code for the Voicemail

!3!W* is used to take in the timer delay before the Forward should act (which can be 1 to 3 digits long)

WWWW# is used to take in the group pin code (which is fixed at 4 digits)

68*!2!W*!4!W#   Activate roaming pin

68 is the code for roaming pin

!2!W* is used to take in the roaming pin account number (which can be from 1 to 2 digits long)

!4!W# is used to take in the roaming pin code (which can be from 1 to 4 digits long)

**9W*3W#^50^W   Single Call CLIP/CLIR With group access

**9W* this is used to take in the line access code (as in the line access codes *91- *98)

3W# this is used to take in the CLIP/CLIR setting i.e. 30=CLIR 31=CLIP)

^50^W this is used to take the external number the user wishes to dial (for 0 digits to 50 digits long)

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