Amiba Cloud PBX Integration with Gigaset DECT N720 and N870

Installation and User Guide

Contents

2	To	set up the Amiba Cloud PBX	3
	2.1	Check the SIP extensions credentials on the Amiba Cloud PBX	3
	2.2	Check the SIP registration credentials for the DECT handsets.	4
3	Pro	gram the Gigaset N720	5
	3.1	Logon to the DECT Manager.	5
	3.2	Program the Amiba Cloud PBX details into the DECT manager	5
	3.3	Program the Registration details in the DECT handsets	7
	3.4	Programme the DECT Controller to search the PBX directories	8
	3.4	Program the INT key on the handsets	8
	3.5	Using the PBX Directory on the DECT handset	9
4	Pro	gram the Gigaset N870	10
	4.1	Logon to the DECT Manager.	10
	4.2	Program the Amiba Cloud PBX details into the DECT manager	10
	4.3	Program the Registration details in the DECT handsets	11
	4.4	Programme the DECT Controller to search the IPPBX directories	12
	4.5	Using the PBX Directory on the DECT handset	12
5	Gig	aset N510 parameters required for Call Transfer	12

This guide refers to the following software revisions:

Gigaset N720 DM PRO DECT Manager:	Revision 70.110.00.000.00
Gigaset N720 IP PRO DECT Base Station:	Revision 70.110.00.000.00
Gigaset N870	Revision V2.26.1 (V2.26. 1+build.e2c130f)
Amiba Cloud PBX:	Revision 21.083

1 Introduction

The Amiba Cloud PBX has been integrated tightly with the Gigaset N720 and the N870 DECT to extend the PBX phone directory the DECT handset.

2 To set up the Amiba Cloud PBX

Here we describe how to configure the Amiba cloud PBX to provide access to the PBX directory from a DECT handset. The handset described is the Gigaset S650, but other handsets with similar navigation keys will also work.

2.1 Check the SIP extensions credentials on the Amiba Cloud PBX

Logon to the installer portal of the Amiba cloud PBX and under the Users tab go to the User Settings page. Select an unused extension to be allocated to the DECT handset and tick the Enabled tick box, enter the user data and press Save.

16:24:26					_					English 🔻
Camibaco ADMINI: (mdsinsta	STRATION all) Back		ff System Tim	e Users	Groups	Trunk	s Access Control	Contact	Centre	Call Logging
Use	r Settir	igs								?
Index	• Number	Name	E-mail Address	Mobile Number	PIN Code	Enabled (14/15)	Outgoing CLI	Send Welcome Email	Contacts	Actions
8	108	Poste 108			3208		None 🔻	()	0	-
9	109	Poste 109			0006		None •	()	0	1
10	110	Poste 110			2611		None •	()	0	1
11	111	Poste 111			5112		None 🔻	()	0	
12	112	Poste 112			1746		None 🔻	()	0	
13	113	Poste 113			6605		None 🔻	()	0	-
14	114	Poste 114			3262		None 🔻	()	0	
15	115	Poste 115			9523		None 🔻	()	0	
16	116	Poste 116			0403		None 🔻	()	0	
17	117	Poste 117			0908		None 🔻	()	0	
18	118	Poste 118			0130		None 🔻	()	0	
19	119	Poste 119			8816		None 🔻	()	0	
20	120	Poste 120			4048		None 🔻	()	0	
21	121	Poste 121			1292		None 🔻	()	0	
22	122	Poste 122			9137		None 🔻	()	0	:
23	123	Poste 123			5142		None	()	0	:
24	124	Poste 124			4560		None 🔻	(!)	0	
25	125	Poste 125			7419		None 🔻	()	0	
26	126	Poste 126			6212		None •	()	0	
27	127	Poste 127		Sav	1888		None 🔻	()	0	-

2.2 Check the SIP registration credentials for the DECT handsets.

Go to the IP Phone Registration page under the Users tab and scroll to the unused extensions that will be allocated to the DECT handset. Make a note of the IP registration name and the PIN. You may change these from the default values if you wish.

:27:39											English 🔻
amibaco ADMINI: mdsinsta	m STRATION III) Back		ŧ						Access Control	Contact Centre	Call Logging
IP P	hone R	Registratio	n								(?
Down	load									Number Per Pag Page 1	e: 50 V
Index	User Number	Username	IP	registration	name	PIN Code			Details		- 11
1	101	Poste 101					1		Not Connected		- 11
2	102	Poste 102							Not Connected		- 11
3	103	Poste 103							Not Connected		- 11
4	104	Poste 104							Not Connected		- 8
5	105	Poste 105							Not Connected		- 8
6	106	Poste 106							Not Connected		- 11
7	107	Poste 107							Not Connected		_
8	108	Poste 108							Not Connected		_
9	109	Poste 109							Not Connected		_
10	110	Poste 110							Not Connected		- 8
11	111	Poste 111							Not Connected		
12	112	Poste 112							Not Connected		
13	113	Poste 113							Not Connected		- 11
14	114	Poste 114							Not Connected		
15	115	Poste 115							Not Connected		
16	116	Poste 116							Not Connected		
17	117	Poste 117							Not Connected		
18	118	Poste 118							Not Connected		
19	119	Poste 119					South		Not Connected		
20	120	Poste 120					Save		Not Connected		

These registration credentials will be needed to programme the DECT handsets as described below.

3 Program the Gigaset N720

The DECT handsets should now be registered to the DECT base station as described in the handset guide.

The Gigaset N720 DM PRO is a DECT system manager capable of controlling multiple DECT base stations. The connection between the manager and DECT base stations on the same LAN is established automatically.

3.1 Logon to the DECT Manager.

Logon to the Gigaset N720 DM PRO DECT Manager from a PC on the LAN by typing the following URL into the browser:

www.gigaset-config.com

Password: admin

Gigaset N720-DM-PRO	
	Webcome and the connected phones. For your own security, the configuration program is protected with a password. please choose your browce please choose your browce please enter your password
© Gigaset Communications GmbH 2012. All	ahts reserved.

3.2 Program the Amiba Cloud PBX details into the DECT manager.

Gigaset Gigaset N720 DM PRO				
	Settings	Status		Log of
Network and Connections Vulp Providers Mobile Devices Telephony reserved	List of VoIP Providers Name 1. Mypbx	Domain mycompany.com	Edit	?
Info Services Online Directories Management	2. 192 3. 193 4. 194 5. 195	Not configured Not configured Not configured Not configured	Edit Edit Edit Edit	
	6. IP6 7. IP7 8. IP8 9. IP9	Not configured Not configured Not configured Not configured	Edit Edit Edit Edit	
	10. IP10	Not configured	Edit	

Click on 'VoIP Providers'

 Network and Connections 	VoIP Provider 1	?
		:
 Mobile Devices 	Profile Download	
 Telephony 	Provider	Mypbx
Info Services	Profile version	
Online Directories		Select VoIP provider
Management		
	General Data of your Service I	Provider
	Domain	mycompany.com
	Proxy server address	mypbx.mycompany.com
	Proxy server port	5060
	Registration server	mypbx.mycompany.com
	Registration server port	5060
	Registration refresh time	180 sec
	Network Data of your Service	Provider
	STUN enabled	Yes O No
	STUN server address	
	STUN server port	3478
	STUN refresh time	240 sec
	NAT refresh time	20 sec
	Outbound proxy mode	🔍 Always 🔎 Automatic 🔍 Never
	Outbound server address	mypbx.mycompany.com
	Outbound proxy port	5060
	Network Protocol	
	Select protocol	Automatic O UDP only TCP only
		Set Cancel Delete

- Set the Domain, the Proxy Server Address and the Registration server to the URL of the Amiba Cloud PBX, for example, mypbx.mycompany.com
- Set the Proxy server port to 5060.
- Set Registration refresh time to 180 seconds
- Set STUN Enabled to NO.
- Set NAT Refresh time to 20 sec.
- Set Outbound Proxy mode to Automatic
- Set outbound server address to the IP address of the Amiba Cloud PBX
- Set outbound proxy port to 5060
- Press SET at the bottom of the page to save the settings.

3.3 Program the Registration details in the DECT handsets

- Click on Mobile Devic	es to see the registe	red DECT nandsets.	
GIGASET GIGASET N720 DM PRC)		
5			
	Settings	Status	Log of
Network and Connections	Mobile device 1		2
► VoIP Providers	Mobile device registered		:
	Device type	S650H PRO	
► Telephony	DECT user identity (IPUI/IPEI)	02 EA 45 64 46	
 Info Services 	Software version	63	
 Online Directories 	Deregister mobile device for this	Deregister	
► Management	SIP connection		
	Personal Provider Data		
	A separate SIP connection must b	e assigned to each handset.	
	Authentication name	kdfbocni2467	
	Authentication password		
	Username	John Smith	
	Display name	John	
	Select VoIP provider	1. Mypbx	
		Show advanced settings	
		Set Cancel	

Click on 'Mobile Devices' to see the registered DECT handsets.

- At 'New mobile device with own data', click 'Add'
- Click Edit for the device and program the Authentication name and Password with the IP registration name and IP registration PIN of the extension as defined in the IP Phone registration page of the Amiba Cloud PBX. Select the VoIP provider that programmed in the previous section.
- Click 'Set' to at the bottom of the page save the settings.

3.4 Programme the DECT Controller to search the PBX directories

- Click on 'Online directories'

Directory via XML Protocol	
Directory name	PBX Directory
Server address	mypbx.mycompany.com/mypbx/xhtml.cgi
Username	
Password	
Enable directory	
Enable private online directory	Yes • No
The private online directory has directory via XML protocol.	the same server address as the
	Set Cancel
- Scroll down to 'Directory v	via XML Protocol' and enter the following:

- Scroll down to 'Directory via XML Protocol' and enter the following: Directory name: PBX Directory Server address: [PBX NAME].[DOMAIN]/[PBX NAME]/xhtml.cgi , for example, mypbx.mycompany/mypbx/xhtml.cgi Username & Password not required. Enable phone book: checked Enable a private online directory: No
- Click 'Set' at the bottom of the page, to save the settings

3.4 Program the INT key on the handsets

- Click 'Mobile Devices' and select 'Edit' for the handset.
- Select 'Show advanced settings'

	Hide Advanced Settings	
Online directories		
You can decide which directory wi key and the INT key on your hand selected for an automatic name s	ll be opened by pressing the directory Iset. One online directory can be earch.	
Directory for direct access	Local directory	
Corporate directory for INT key	Public PBX directory (XML)	
Automatic look-up	Public PBX directory (XML)	
Network Mailbox Configuration		
Call number or SIP name (URI)	*99	
Activate network mailbox	• Yes • No	
Apply changes for all SIP connections	ок	

- Under the setting 'Corporate Directory for INT Key', select 'Public PBX Directory'
- Click 'Set' at the bottom of the page to save the settings
- Power cycle the Gigaset N720 DM PRO Manager to implement the new settings.
- 3.5 Using the PBX Directory on the DECT handset
 - Pressing the 'INT' key on the DECT handset allows you to search the PBX common directory and Extension list.

4 **Program the Gigaset N870**

The DECT handsets should now be registered to the DECT base station as described in the handset guide.

The Gigaset N870 is a DECT system manager capable of controlling multiple DECT base stations. The connection between the manager and DECT base stations on the same LAN is established automatically.

4.1 Logon to the DECT Manager.

Logon to the Gigaset N870 as described in the product manual.

4.2 Program the Amiba Cloud PBX details into the DECT manager.

Navigate to Settings/Provider of PBX Profiles/ and click on the Edit button for an unused Provider.

Gigaset				
#! SETTINGS :	SILITATS		🛍 Language 🗕	Gigaset N870 IP PR
Network	1. VolP Provider		⊗i Language ¥	Pheip Gr Logot
DECT Manager As Base stations	Connection name or number 🔞	mypbx		
	Phone system			
Mobile devices	System 😡	Automatic -		
Telephony	General data of your service provider			
Online services	Domain 📀	mypbx.provider.com		
≅ System >	Proxy server address 📀	mypbx.myprovider.com		
	Proxy server port 💿	5060		
Auto-hide menu	Registration refresh time 💿	600		
	Transport protocol 💿	UDP •		
		Use SIP Security (SIPS)		
	SRTP options 🔞	Secure Real Time Protocol Accept non-SRTP calls		
	Deregister detached HS	Yes● No		
	Redundancy			
	Redundancy - DNS query 💿	A ~		
	Failover Server			
	Enable registration 📀	Yes No		
	Registration server 💿			
	SIP server port 💿	5060		
	Network data of your service provider			
	Outbound proxy mode 💿	Never -		
	Outbound server address 💿			
	Outbound proxy port	5060		

- Set the Domain and the Proxy Server Address and the Registration server to the URL of the Amiba Cloud PBX, for example, mypbx.mycompany.com
- Set the Proxy server port to 5060.
- Set Registration refresh time to 180 seconds
- Set Outbound Proxy mode to Automatic
- Set outbound server address to the IP address of the Amiba Cloud PBX
- Set outbound proxy port to 5060
- Press SET at the bottom of the page to save the settings.

4.3 Program the Registration details in the DECT handsets

- Navigate to Settings/Mobile devices and click the edit button for the device.

	Gigaset			Ginaset N870 IP PP
Method DKCT Manager PCCT Manager PUI CR Base stations Putode or PEX profiles Registrate Registration Contre Registration Contre Personal provider data Chrine directories Authentication password System Authentication password Usensme Usensme Usensme Dialpay name Usensme Dialpay name	os settings	i STATUS	0ù Language	- ? Help (+ Logou
DECI Manager Notice avvice Provider or PDx pofiles Registration Centre Registration Centre Personal provider data Chrine directories Colline directories System Autoristication name Colline directories System Autoristication name Username Username Username Display name Voli P provider (PL) Display name Username Display name View of milbox configuration Call number or SIP name (IRI) * Activate network malbox Call number or SIP name (IRI)	📥 Network			
Base stations PUI 02243527 Provider or PEX profiles Registatus Registatus Mathe detected Athentication Code (PN) 000 Registation Centre X Generate random PN Registation Centre X Generate random PN Celloris services Authentication name X Ordine detectories Authentication name Image: Celloris services System Authentication name Image: Celloris services Authentication name Image: Celloris services System Authentication name Image: Celloris services Image: Celloris services Image: Celloris for for firet access Image: Celloris services Image: Celloris for for firet access Image: Celloris services Image: Celloris for f	DECT Manager	> Mobile device		
Provider or PEX profiles Registatus Authentication Authentication Code (PIN) Registatus Consent erandom PIN Personal provider data Contine directories Contine directories System Authentication password Username Username Username Display name Username Display name Nome Display name Display name Display name Nome Display name Display name Display name Display name Nome Display name Nome Display nam	🗞 Base stations	> IPUI ©	0324e3352f	
Mobile devices Authentication Code (PiN) Registration Centre Registration Centre Cotine directories Cotine directories System Authentication password Authentication password Username Username Username Display name Online directories Display name	Provider or PBX profiles	RegStatus 🕜	Registered -	
Advectation registration Contre resplay and directories Contine directories Contine services System Auto-hide menu Username I Username I Username I Username I Display name I Online directories Display name I Display		✓ Authentication Code (PIN) ②	0000	
Registration Centre I Telephony Online directories Online services System Auto-hide menu Username I Username II Username III Username IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII			C Generate random PIN	
Image: Trajeptory Image: Trajeptory A separate SIP connection must be assigned to each handset. Image: Trajeptory Authentication name Image:	Registration Centre	Personal provider data		
Online directories Online directories System Authentication name Authentication password Username Username Username Username Online directories Directory for direct access Call number or SIP	C Telephony	A separate SIP connection must be assign	and to each handset	
O driline services Auto-hide menu Username Username <th>Online directories</th> <th>A separate on connection must be assigned</th> <th></th> <th></th>	Online directories	A separate on connection must be assigned		
Auto-hide menu Username Username Display name Online directories Directory for direct access Directory for INT key Directory for INT key Directory for INT key Public White Pages (XML) Automatic look-up Selected LDAP book Show other LDAP servers Show other LDAP servers Call number or SIP name (URI) ************************************	Online services	Authentication name		
Auto-hide meru Username I Display name I Display name I VoIP provider I VoIP provider I Directory for direct access I Online directories Directory for INT key I Directory for INT key I Public White Pages (XML) Automatic look-up I Directory for INT key I Public White Pages (XML) Automatic look-up I Public White Pages (XML) Coll provider I Directory for INT key I Public White Pages (XML) Automatic look-up I Public White Pages (XML) Coll provider I Directory for INT key I Public White Pages (XML) Coll provider I Directory for INT key I Public White Pages (XML) Coll provider I Directory for INT key I Public White Pages (XML) Coll provider I Directory for INT key I Public White Pages (XML) Coll provider I Directory for INT key II Selected I Directory for I View I Public White Pages I Coll provider I	≥ System	Authentication password 📀		
Usemame Use	Auto-hide menu			
Display name VoiP provider VoiP provider Online directories Directory for direct access Directory for INT key Public White Pages (XML) Directory for INT key Public White Pages (XML) Automatic look-up Public White Pages (XML) Selected LDAP book None Show other LDAP servers Yes None Call number or SIP name (URI) *99 Call number or SIP name (URI) *99 Call number or SIP name (URI) *99 Call number or SIP name (URI)		Username 💿		
VolP provider Online directories Directory for direct access Directory for INT key Directory for INT key Public White Pages (XML) Automatic look-up Public White Pages (XML) Automatic look-up Public White Pages (XML) Selected LDAP book None Show other LDAP servers Yes Call number or SIP name (URI) *99 Activate network mailbox		Display name 💿		
Online directories Directory for direct access Directory for INT key Public White Pages (XML) Automatic look-up Public White Pages (XML) Automatic look-up Public White Pages (XML) Selected LDAP book None Show other LDAP servers Yes None Call number or SIP name (URI) *99 Activate network mailbox		VoIP provider 💿	· ·	
Directory for direct access Online directories Directory for lNT key Public White Pages (XML) Automatic look-up Public White Pages (XML) LDAP authentication Selected LDAP book None Show other LDAP servers Ves No None Call number or SIP name (URI) Call number or SIP name (URI) Automatic network mailbox		Online directories		
Directory for INT key Public White Pages (XML) Automatic look-up Public White Pages (XML) Public White Pages (XML) IDAP authentication Selected LDAP book None Show other LDAP servers Yes Notwork mailbox configuration Call number or SIP name (URI) *99 Activate network mailbox		Directory for direct access 💿	Online directories -	
Automatic look-up		Directory for INT key 📀	Public White Pages (XML)	
LDAP authentication Selected LDAP book None Show other LDAP servers Yes No Network mailbox configuration Call number or SIP name (URI) Yes Activate network mailbox Group pick-up		Automatic look-up 📀	Public White Pages (XML)	
Selected LDAP book None Show other LDAP servers Yes No Network mailbox configuration Call number or SIP name (URI) Activate network mailbox Group pick-up		LDAP authentication		
Show other LDAP servers Yes No Network mailbox configuration Call number or SIP name (URI)		Selected LDAP book 💿	None	
Network mailbox configuration Call number or SIP name (URI) *99 Image: Comparison of SIP name (URI) Image: Comparison of SIP name		Show other LDAP servers 💿	⊖ Yes (● No	
Call number or SIP name (URI) *99 Call number or SIP name (URI) Activate network mailbox Group pick-up		Network mailbox configuration		
Croup pick-up		Call number or SIP name (URI) 💿	*99	
Group pick-up			 Activate network mailbox 	
		Group pick-up		

- Program the Authentication name and Password with the IP registration name and IP registration PIN of the extension as defined in the IP Phone registration page of the Amiba Cloud PBX. Select the VoIP provider that programmed in the previous section.
- Program the three options in the section Online Directories as shown above in the screenshot.
- Click 'Set' to at the bottom of the page save the settings.

- 4.4 Programme the DECT Controller to search the IPPBX directories
 - Navigate to Settings/Online directories/XML/ and click the edit button for the Public directory.

	igaset						Gigaset N	1870 IP PRC
	¢\$ SETTINGS	is	TATUS			👰 Language 👻	? Help	🕩 Logou
"	Network	>	Public Directory via XML Protocol					
Ŷ	DECT Manager	>	Production 0	[
&	Base stations	>	Directory name	PBX Directory				
•	Provider or PBX profiles		Server address 📀					
	Mobile devices	>	Username 🕜					
¢.	Telephony	>	Password 🔞					
			List update / refresh 💿	Yes No				
	Corporate							
			Public White Pages					
	XSI		Enable White Pages 💿	Yes O No				
	Central phonebook		Directory name 💿	PBX Directory				
۲	Online services	>	Start mode	List	•			
ŧ	System	>	Public Vallow Pages					
	Auto-hide menu		Fublic reliow Pages					
			Enable Yellow Pages 🔞	Ves No				
			Public Private Pages					
			Enable Private Pages 💿	🔿 Yes 💿 No				
				Set	Cancel			
				000				

Enter the following: Directory name: PBX Directory Server address: [PBX NAME].[DOMAIN]/[PBX NAME]/xhtml.cgi , for example, mypbx.mycompany/mypbx/xhtml.cgi Username & Password not required Public White Pages: Enable Directory Name: PBX Directory Start Mode: List

- Click 'Set' at the bottom of the page, to save the settings
- Power cycle the Gigaset N870 to implement the new settings.
- 4.5 Using the PBX Directory on the DECT handset
 - Pressing the 'Directory' or 'INT' key on the DECT handset allows you to search the PBX common directory and Extension list.

5 Gigaset N510 parameters required for Call Transfer

- 1. Set the codec to G.711 only.
- 2. Set the parameter 'Initiate transfer with R button'
- 3. Set the parameter 'Transfer on Hang-up'